

We'd love to
hear from you

Choose any of these options to submit your feedback.



For assistance with this form,
call 03 6240 8800.



Visit scctas.org.au/feedback
to complete the form online.



Return it directly to the
Manager of the service.



Place it into your local
suggestion box.



Scan and email it to
feedback@scctas.org.au



Post your form to:
Southern Cross Care
Tasmania PO Box 815
Moonah TAS 7009

What happens next?

- Your feedback will be received and acknowledged.
- If required, someone from the service will contact you to discuss further.
- If the feedback is a complaint or suggestion, we will investigate the issue and address it. If the feedback is a compliment, we will record it and pass it on to those involved.
- We will track our progress and record what is being done. You can contact us about what progress we are making.



Feedback
Form



Southern Cross Care
(Tasmania) Inc.

scctas.org.au/feedback

We welcome your feedback



Southern Cross Care
(Tasmania) Inc.

Date: _____

This is a: Compliment Complaint Suggestion

I am a: Older person receiving care Family member

Representative/advocate Other (indicate) _____

Your Feedback (attach additional information if required)

If your feedback is about an older person receiving care, are they aware of it?

Yes No

What would you like to see happen? (desired outcome)

Follow up (optional)

You can choose to remain anonymous. If you would like a personal response to your feedback, please indicate your preferred method of contact:

Email Phone Letter In Person No Thanks

Name: _____

Address: _____

Phone: _____ Email: _____

Thank you for taking the time to provide feedback about our services.