

Residents, Clients and Families FAQs

Proposed governance transition of Southern Cross Care Tasmania



What has been announced?

Southern Cross Care Tasmania (SCCT) has announced a proposed governance transition to Calvary Health Care (Calvary).

The proposal remains subject to regulatory approvals and other required processes before any change can occur.

What does this mean for me or my family member?

There is no change as a result of this announcement.

This proposal is about the governance of SCCT, not the care you receive.

Residents and clients will continue receiving the same care and support and SCCT will continue operating as usual while the required approvals and processes are completed.

Will I need to do anything?

There is no action required from residents, clients or families.

Will I need to move?

The proposed governance transition reflects a shared commitment to ensuring SCCT remains well positioned to continue providing high-quality care and support to older Tasmanians well into the future.

Like many aged care providers across Australia, SCCT operates in a sector facing increasing workforce, regulatory and operational pressures.

The Board has a responsibility to plan for the future and ensure the organisation remains well positioned to continue delivering high-quality care and support for years to come.

Will the people who care for me change?

Your care team remains the same and your day-to-day care will continue as normal.

Why is this happening?

The proposed governance transition reflects a shared commitment to ensuring SCCT remains well positioned to continue providing high-quality care and support to older Tasmanians well into the future.

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Is SCCT closing?

SCCT will continue operating as usual. This is a proposed governance transition, not a closure of the organisation.

Will my fees or accommodation costs change?

There are no changes to your fees, accommodation arrangements or the services you receive as a result of this announcement.

Is this related to Rosary Gardens?

The Rosary Gardens closure was a separate decision and is unrelated to this proposed governance transition.

What happens if the proposal isn't approved?

SCCT will continue operating as usual and residents and clients will continue receiving the same care and support.

When will the transition happen?

The proposal remains subject to regulatory approvals and completion of a number of required processes. At this stage we can't provide an exact timeframe.

How will we be kept informed?

SCCT and Calvary will continue working together throughout this process and will keep residents, clients, families, staff and the community informed as key milestones are reached.

Could this transition lead to more closures?

The announcement is about a proposed governance transition.

This proposal relates to the governance of SCCT and who will oversee the organisation.

It is not a decision about closing homes, retirement villages or services.

As previously communicated, there are no changes to where residents live, the services they receive or the operation of our homes and villages as a result of this announcement.

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What guarantees are there that this move to Calvary will not affect refunds of RADs, RACs or ingoing contributions?

Your existing rights and protections remain unchanged.

Refundable Accommodation Deposits (RADs) are protected under Australian aged care legislation and government safeguards.

SCCT will continue to meet its obligations as the approved provider and those obligations are not affected by the proposed governance transition.

For retirement village residents, rights relating to ingoing contributions and exit entitlements are set out in your residence contract and protected under the *Retirement Villages Act 2004 (Tas)*.

The proposed governance transition does not change those contracts or protections.

Could there be more face-to-face GP and specialist services in the future?

Access to timely GP and specialist care is a priority for many residents and clients, and we recognise the importance of these conversations.

No decisions have been made regarding future medical service models or specialist arrangements.

However, Calvary* has indicated that consultation with residents, clients, families and staff will be an important part of any future planning.

In the meantime, residents with immediate concerns about their healthcare access are encouraged to speak with their Facility Manager so these issues can be addressed directly.

*Refer to the [Calvary FAQ – 2 September 2026](#) for more information.

Is Southern Cross Care Tasmania experiencing financial difficulties?

The proposed governance transition is a long-term strategic decision, not a response to an immediate financial crisis.

Like many aged care providers across Australia, SCCT operates in a sector facing increasing financial, workforce, regulatory and operational pressures.

The Board has a responsibility to plan for the future and ensure the organisation remains well positioned to continue delivering high-quality care and support for years to come.

The proposed governance transition reflects that forward-looking approach and a shared commitment to strengthening SCCT's long-term sustainability and capacity to serve older Tasmanians.

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Does Voluntary Assisted Dying (VAD) access change under Calvary's governance?

An individual's legal right to seek information about, be assessed for, or access Voluntary Assisted Dying under Tasmania's *End-of-Life Choices (Voluntary Assisted Dying) Act 2021* will not be affected by the proposed governance transition.

Individuals will continue to have access to information and support pathways available under Tasmanian law.

SCCT's approach, which aligns with its Catholic values and care philosophy, is to respond respectfully to resident requests, provide appropriate information and facilitate access in accordance with legal requirements and organisational policy.

Will Calvary's administration add another layer of management and increase village fees?

No decisions have been made regarding future fee structures as part of this proposal.

Retirement village residents retain all existing rights and protections under the *Retirement Villages Act 2004 (Tas)*, including requirements relating to village budgets and recurrent charges.

Any future budget or fee changes would continue to be considered through the established budgeting and consultation processes.

Will Southern Cross Care Tasmania become Calvary?

No decision has been made regarding the future of the SCCT brand. SCCT continues to operate under its current name and structure while approvals are being sought.

What happens to the SCCT Board if the proposal is approved?

If the proposal is approved, SCCT's current Board members will resign, and Calvary will appoint a new Board.

What would change is the governance arrangement relating to who appoints that Board.

This role would move from the Archdiocese of Hobart to Calvary.

Who will the CEO report to?

The longer-term governance arrangements are still being developed and no final decisions have been made regarding future reporting lines.

If the proposal is approved, we will share further information as governance arrangements are finalised.

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Will acting and interim Executive appointments become permanent?

No decisions have been made regarding these appointments.

Any appointments will continue to be managed through SCCT's normal recruitment and governance processes, with outcomes communicated through the appropriate channels.

Will retirement village residents continue to have input into village budgets?

The proposed governance transition does not change residents' rights to be consulted about village budgets.

SCCT will continue to meet its obligations under the *Retirement Villages Act 2004 (Tas)*, including consultation with residents on annual village budgets.

What does "governance transition" actually mean?

In simple terms, the proposal is about changing who has ultimate governance oversight of SCCT.

SCCT is an incorporated association and does not have shareholders. Instead, it has a governing member that holds certain responsibilities, including the appointment of directors to the Board.

Currently, the governing member is the Archdiocese of Hobart. Under the proposed arrangement, the governing membership would transition to Calvary.

Will this transition affect existing retirement village contracts?

Retirement village residence contracts remain legal agreements between residents and SCCT.

The proposed governance transition does not alter those contracts, the rights they provide, or the protections available under the *Retirement Villages Act 2004 (Tas)*.

Will there be opportunities to ask questions in person?

SCCT is committed to providing opportunities for residents, clients, families and employees to ask questions and receive information directly.

In-person information sessions will be offered alongside online options wherever practical.

Printed information, noticeboard updates and direct support through Facility and Village Managers will also continue to be available.

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Has TARRV been informed about the proposal?

The Tasmanian Association of Residents of Retirement Villages (TARRV) was briefed on 1 September 2026 and will continue to be kept informed as the process progresses.

SCCT recognises TARRV's important role in representing retirement village residents across Tasmania and values ongoing engagement throughout this process.

Who can I speak to if I have questions?

For Residential Aged Care please speak with your Facility Manager or your usual SCCT contact.

For Independent Living please speak with your Village Manager.

For Home & Community Clients please speak to your Care Partner or your usual SCCT contact.

For advocacy you can speak to Older Persons Advocacy Network (OPAN) on 1800 700 600 or Advocacy Tasmania on 1800 005 131.

An email address has been established for any questions relating to the announcement:
support@scctas.org.au.