

Residents, Clients and Families FAQs

Proposed governance transition of Southern Cross Care Tasmania



I received my proposal letter late. How can I attend an in-person or virtual briefing session?

We apologise that you received your letter later than intended.

The CEO and COO are travelling across Tasmania over the next two weeks to visit Residential Aged Care and Villages.

To book an appointment, please contact the support team at support@scctas.org.au. Where possible, we will accommodate appointment requests.

Further virtual briefings will be scheduled when proposal milestones are reached.

In the interim, please contact your Facility Manager, Care Partner, Village Manager or the support team at support@scctas.org.au to discuss alternative options.

What is Southern Cross Care Tasmania's branding change if the proposal proceeds?

Any branding changes would be considered carefully, with regard to SCCT's history and the legacy of the Knights of the Southern Cross, who founded the organisation.

Further information will be shared once decisions have been made.

Can residents, clients and families access the Deed for the proposed governance transition to Calvary Health Care?

The Deed is a confidential legal agreement between Southern Cross Care Tasmania, the Archdiocese of Hobart and Calvary Health Care, and is not publicly available.

A summary of the proposal, and what it may mean for residents is set out in the FAQs provided to you. Specific questions can also be raised directly through the support team at support@scctas.org.au directly.

Why do Calvary Health Care and Southern Cross Care Tasmania use different terms for retirement accommodation?

This reflects a difference in terminology between the two organisations for similar types of accommodation.

Calvary refers to its retirement-style accommodation as 'Retirement Villages,' while SCCT uses 'Independent Living Units' for retirement-style villages and 'Residential Aged Care' for residential care homes.

This is a naming difference only. It does not indicate a change to the level of care or the legal protections that apply.

SSCT Independent Living Units continue to be governed by the *Retirement Villages Act 2004 (Tas)*, regardless of terminology.