

Residents, Clients and Families FAQs

Proposed governance transition of Southern Cross Care Tasmania



What has been announced?

Southern Cross Care Tasmania (SCCT) has announced a proposed governance transition to Calvary.

The proposal remains subject to regulatory approvals and other required processes before any change can occur.

What does this mean for me or my family member?

There is no change as a result of this announcement.

This proposal is about the governance of SCCT, not the care you receive.

Residents and clients will continue receiving the same care and support, and SCCT will continue operating as it does today while the required approvals and processes are completed.

Will I need to do anything?

No.

There is no action required from residents, clients or families.

Will I need to move?

No.

There are no changes to where you live or the services you receive.

Will the people who care for me change?

No.

Your care team remains the same and your day-to-day care will continue as normal.

Why is this happening?

The proposed governance transition reflects a shared commitment to ensuring SCCT remains well positioned to continue providing high-quality care and support to older Tasmanians well into the future.

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Is SCCT closing?

No.

SCCT continues operating as it does today.

This is a proposed governance transition, not a closure of the organisation.

Will my fees or accommodation costs change?

There are no changes to your fees, accommodation arrangements or the services you receive as a result of this announcement.

Is this related to Rosary Gardens?

No.

The Rosary Gardens closure was a separate decision and is unrelated to this proposed governance transition.

What happens if the proposal isn't approved?

SCCT will continue operating as it does today and residents and clients will continue receiving the same care and support.

When will the transition happen?

The proposal remains subject to regulatory approvals and completion of a number of required processes.

At this stage we can't provide an exact timeframe.

How will we be kept informed?

SCCT and Calvary will continue working together throughout this process and will keep residents, clients, families, staff and other stakeholders informed as key milestones are reached.

Who can I speak to if I have questions?

For Residential Aged Care please speak with your Facility Manager or your usual SCCT contact.

For Independent Living please speak with your Village Manager.

For Home & Community Clients please speak to your Care Partner or your usual SCCT contact.

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For advocacy you can speak to Older Persons Advocacy Network (OPAN) on 1800 700 600 or Advocacy Tasmania on 1800 005 131.

An email address has been established for any questions relating to the announcement:

support@scctas.org.au.