

Commonwealth Home Support Programme (CHSP) Fee Schedule



Pricing Changes Effective 1 July 2026

As a recipient of services under the Commonwealth Home Support Programme (CHSP), you are required to make a personal contribution toward the cost of your care. In accordance with Commonwealth Government guidelines, Southern Cross Care offers a range of CHSP-funded services.

The updated Personal Contribution Fee Schedule, effective from 1 July 2026, is outlined below:

Service Type	Contribution Fee
Domestic Assistance	\$12 per hour
Flexible Respite	\$8 per hour
Personal Care	\$12 per hour
Allied Health	\$12 per hour
Home Garden Maintenance	\$18 per hour
Nursing	\$11 per hour
Therapeutic Services for Independent Living	\$14 per hour
Direct Transport	\$12 per trip

If you have any questions about CHSP services or the new pricing structure, please contact (03) 6185 0700 and a member of our team will be happy to assist you.

We require 24 hours' notice for any cancellation to ensure your contribution is not charged in association with a scheduled support.

Payment can be made via Direct debit, Bank Transfer or over the phone.

If you are facing financial hardship, you may be able to apply for a fee waiver or reduction of client contributions – please discuss with your Care Partner if required.

CHSP pricing is guided by the CHSP Client Contribution Framework which is designed to direct service providers to charge clients for the services they receive, promoting consistency and fairness in how contributions are assessed and collected.

Additional travel required during respite supports will be charged at \$1.45 per km.

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