



Southern Cross Care
(Tasmania) Inc.

Support at Home

Price List

Effective: 1 November 2025

Pricing Schedule		Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holiday
Clinical Supports	Charge					
Registered nurse	Per hour	\$180.00	\$207.00	\$261.00	\$324.00	\$405.00
RN short visit (15 mins)	Per visit	\$117.00				
RN short visit (30 mins)	Per visit	\$144.00				
Allied health therapy assistant	Per hour	\$224.00	-	-	-	-
Counsellor or Psychotherapist	Per hour	\$252.00	-	-	-	-
Dietician or Nutritionist	Per hour	\$305.00	-	-	-	-
Exercise Physiologist	Per hour	\$285.00	-	-	-	-
Occupational Therapist	Per hour	\$285.00	-	-	-	-
Physiotherapist	Per hour	\$280.00	-	-	-	-
Podiatrist	Per hour	\$263.00	-	-	-	-
Psychologist	Per hour	\$285.00	-	-	-	-
Social Worker	Per hour	\$165.00	-	-	-	-
Speech Pathology / Therapy	Per hour	\$250.00	-	-	-	-
Care Management	Per hour	\$141.00	-	-	-	-
Independent Living						
Personal Care	Per hour	\$113.00	\$129.95	\$163.85	\$203.40	\$254.25
Assistance with the self-administration of medication	Per hour	\$113.00	\$129.95	\$163.85	\$203.40	\$254.25
Social Support- individual, cultural, digital	Per hour	\$113.00	\$129.95	\$163.85	\$203.40	\$254.25
Accompanied activities	Per hour	\$113.00	\$129.95	\$163.85	\$203.40	\$254.25
SW short visit (30 mins)	Per visit	\$73.45	\$84.47	\$106.50	\$132.21	\$165.26
SW short visit (45 mins)	Per visit	\$90.40	\$103.96	\$131.08	\$162.72	\$203.40
Therapeutic Services- including osteopath, chiropractor and remedial massage	Per hour	\$225.00	-	-	-	-
Respite in home	Per hour	\$120.00	\$138.00	\$174.00	\$216.00	\$270.00
Transport						
Short Journey Direct (15 mins up to 25km)	Per trip	\$81.45	\$93.67	\$118.10	\$146.61	\$183.26
Medium Journey Direct (30 mins up to 50kms)	Per trip	\$142.10	\$163.42	\$206.05	\$255.78	\$319.73

Long Journey Direct (45 mins up to 75 kms)	Per trip	\$199.15	\$229.02	\$288.77	\$358.47	\$448.09
Extra Long Journey Direct (60 mins up to 100km)	Per trip	\$258.00	\$296.70	\$374.10	\$464.40	\$580.50
Everyday Living						
General House Cleaning	Per hour	\$113.00	\$129.95	\$163.85	\$203.40	\$254.25
Laundry Services	Per hour	\$113.00	\$129.95	\$163.85	\$203.40	\$254.25
Shopping Assistance	Per hour	\$113.00	\$129.95	\$163.85	\$203.40	\$254.25
Gardening	Per hour	\$125.00	\$143.75	-	-	-
Assistance with Home Maintenance & Repairs	Per hour	\$125.00	\$143.75	-	-	-
Meal Preparation	Per hour	\$113.00	\$129.95	\$163.85	\$203.40	\$254.25
Meal Delivery	Per meal	Meal Cost + 10%				
Assistive Technology	Charged as quoted, plus coordination					
Administration cost	Per hour	\$141.00	-	-	-	-
Home Modifications	Charged as quoted, plus coordination					
Coordination cost	Per hour	\$141.00	-	-	-	-

Notes

**Services Australia will advise clients if a client contribution applies.*

**Nursing standard hours are 8:00 am to 5:00 pm*

**Some providers may charge alternative rates for in home support vs. in clinic services. These rates are indicative only and are subject to change based on your location and provider.*

**Personal Care, social support, transport, domestic assistance, home maintenance and meal preparation standard hours are 7:00 am to 5:00 pm weekdays.*

**Home Maintenance standard hours are 7:00 am to 5:00 pm weekdays*

Cancellation

Personal Care, Domestic Assistance, Home & Garden Maintenance, Nursing, In-home Respite, and Social Support, and all allied health services.

The notice period for customer cancellations is 24 hours.

A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled with less than 24 hours' notice or the customer is not at home at the time scheduled.

If a customer rejects the offer of a suitably compatible alternate worker and therefore cancels the service with less than 24 hours' notice, the full cost of the scheduled service will be billed.

This information is correct at the time of printing and valid from 1 November 2025.

Prices are reviewed regularly and are subject to change.

All prices exclude GST. GST will be applied to customer funded services.

Southern Cross Care (Tasmania) Inc.

40 Molle Street, Hobart TAS 7000

PO Box 815, Moonah TAS 7009

ABN: 18 773 507 851

www.scctas.org.au

P. 03 6185 0700

E. enquiries@scctas.org.au

A charitable service founded by the Knights of the Southern Cross.

Frequently Asked Questions

1. What is the “No Worse Off” principle?

The “No Worse Off” principle ensures that if you were receiving a Home Care Package (HCP) or were approved for one as of **12 September 2024**, you won’t pay more under the new Support at Home program.

2. Will I lose any of my current funding or unspent funds?

No. If you had a Home Care Package on 30 June 2025, your current funding level and any unspent funds will carry over to your new Support at Home budget.

3. What happens if I get reassessed and need more support?

If your needs change and you qualify for a higher level of support, you’ll move to a higher classification under Support at Home—but your contribution won’t increase beyond what it would have been under the old system if you’re covered by the No Worse Off principle.

4. I’m a full rate pensioner—will I have to pay towards the cost of my services?

If you were assessed or receiving care prior to the **12th September 2024**, then no you won’t. If you were assessed after 12th September 2024, then you will be required to contribute to the cost of your services depending on the category of care.

5. What if I was required to pay an income-tested care fee before?

If you were paying an income-tested care fee under the HCP program, you’ll transition to Support at Home with a discounted contribution. You’ll be notified of the exact amount.

6. Is there a cap on how much I will pay over time?

Yes. The existing lifetime cap on contributions will still apply for participants covered by the grandfathered arrangements.

7. Is there a minimum service time when booking with Southern Cross Care?

Yes, we have a minimum 2-hour service per visit to ensure we can deliver meaningful and consistent care.

8. Can I mix different types of services within the 2-hour booking?

Absolutely! For example, you can choose to have 30 minutes of personal care followed by 1.5 hours of domestic assistance—or any combination that suits your needs.

9. Can I self-manage my package?

Yes. Self-management under the new Support at Home program gives you more control over your care—allowing you to choose the services you need, manage your budget, and even decide who delivers your care. Southern Cross Care are not currently supporting Self-Management, but we will assist you to transition to a provider who can support you.