

How to access services

- ➔ **Register with My Aged Care** for assessment (for government-funded programs)
 - 1800 200 422
 - myagedcare.gov.au
- ➔ **Choose Southern Cross Care Tasmania** as your provider
- ➔ **Create your personalised care plan** with your Care Partner
- ➔ **Begin receiving services** with flexibility to adjust as needs change.

What to expect

You can expect clear, step-by-step guidance through assessments, funding options and service planning, making the process easier to navigate and understand.

Throughout this journey, we work with you to develop transparent budgets, ensuring you have full visibility and an active role in shaping how your services are planned and delivered.

Feel right at home.

Contact us

- ☎ (03) 6185 0700
- ✉ hcs@scctas.org.au
- 🌐 www.scctas.org.au/home-community-services/

QR code

We're here to help you stay independent, safe and connected.



Supporting you to live independently



Southern Cross Care
(Tasmania) Inc.

About us

Our Home & Community Services help you stay independent, safe and connected while living at home.

By offering individually planned and coordinated support, we work with you, your family and supports to ensure you receive the right help when you need it.

Our flexible, person-centred approach means services are tailored to your goals so you can remain comfortable and confident in your own home for as long as possible and stay connected to the people and places that matter most.

Our approach

Because our services are delivered by trained, qualified staff who understand Tasmanian communities, your care is shaped not only by professional expertise, but also by a genuine understanding of the place you call home.



Services types we offer



Personal care

Assistance with showering, dressing and mobility



Wellbeing & community support

- Social activities
- Shopping support



Daily living and household support

- Domestic assistance
- Home maintenance
- Gardening



Health & clinical support

- Nursing care
- Medication support
- Allied health (e.g., physio, dietetics)



Specialised care

- Dementia care
- Palliative care
- Respite (in-home or community)



Funding options

Support at Home (SAH)

SAH helps people remain independent, healthy and safe in their own homes for longer. When you choose Southern Cross Care Tasmania as your SAH provider, our Care Partner works with you to create a flexible, personalised support plan designed to adapt as your needs change. Your budget combines government subsidies with any personal contributions, and what you pay depends on your services and financial circumstances.

Commonwealth Home Support Program (CHSP)

CHSP provides entry-level, subsidised support to help older people live independently at home, offering tailored, short-term or ongoing assistance, such as domestic cleaning, meals, transport and personal care.

Department of Veterans' Affairs (DVA)

Eligible veterans and their dependents are supported by the Veterans' Home Care and Community Nursing programs to enable them to stay in their homes longer and remain as independent as possible.

Private Services

We provide tailored, individual fee-for-service support options for people ineligible for funded support programs or people simply looking for additional support options.